# **Quadratec® Limited Warranty**

for Q-Series Self-Recovery Winches

Your Q-series self-recovery winch is covered by the following Limited Warranty provided exclusively by Quadratec, Inc., 1028 Saunders Lane, West Chester PA 19380. This Limited Warranty is the only warranty made in connection with purchase. Quadratec® neither assumes nor authorizes any vendor, retailer or other person or entity to assume for it any other obligation or liability in connection with this product or Limited Warranty.

#### What is Covered: LIFETIME MECHANICAL & 1 Year Electrical

Subject to the terms, exclusions and limitations herein and with respect only to winches first sold in the United States, Quadratec® warrants to the initial retail purchaser only that your Q-series winch shall be free of defects in material and workmanship: (a.) for so long as your O-Series winch is owned by the initial retail purchaser with respect to mechanical and other non-electrical components and (b.) for a period of 1 year from date of purchase with respect to all electrical components (ex: motor, solenoid & control). All other warranties are hereby disclaimed, except to the extent prohibited by applicable law in which case any implied warranty of merchantability or fitness for a particular purpose on this product is limited to 1 year from date of initial retail sale. Quadratec® reserves the rights to: (a.) require invoice or other proof your winch is within the terms of this Limited Warranty as a condition of warranty service and, (b.) make future revisions to this product and Limited Warranty without prior notice or obligation to upgrade your winch.

#### What is Not Covered:

Your Quadratec® Limited Warranty does not cover products or parts Quadratec® determines to have been damaged by or subjected to: (a.) installation damage, alteration, modification, failure to maintain or attempted repair or service by anyone not authorized by Quadratec®, (b.) normal wear & tear, cosmetic damage or damage from moisture or water immersion, (c.) Acts of God, accidents, misuse (including overload & continuous pulls), negligence, inadequate mounting or impact with vehicle(s), obstacles or other aspects of the environment, (d.) theft, vandalism or other intentional damage.

### Remedy Limited to Repair/Replacement:

The exclusive remedy provided hereunder shall, upon Quadratec® inspection and at Quadratec's option, be either repair or replacement of product or parts (new or refurbished) covered under this Limited Warranty. Customers requesting warranty consideration on Q-series self-recovery winches should first contact Quadratec® to obtain a RGA number (610-701-3336). All labor, removal, shipping and installation costs are customer's responsibility.

## Other Limitations - Exclusion of Damages - Your Rights Under State Law:

In consideration of the purchase price paid, neither Quadratec® nor any independent Quadratec® distributor/licensee are responsible for any time loss, rental costs, or for any incidental, consequential, punitive or other damages you may have or incur in connection with any part or product purchased. Your exclusive remedy hereunder for covered parts is repair/replacement as described above.

This Limited Warranty gives you specific rights. You may also have other rights that vary from state to state. For example, some states do not allow Limitations of how long an implied warranty lasts and /or do not allow the exclusion or limitation of incidental or consequential damages, so the limitations and exclusions herein may not apply to you.

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The Trusted Source